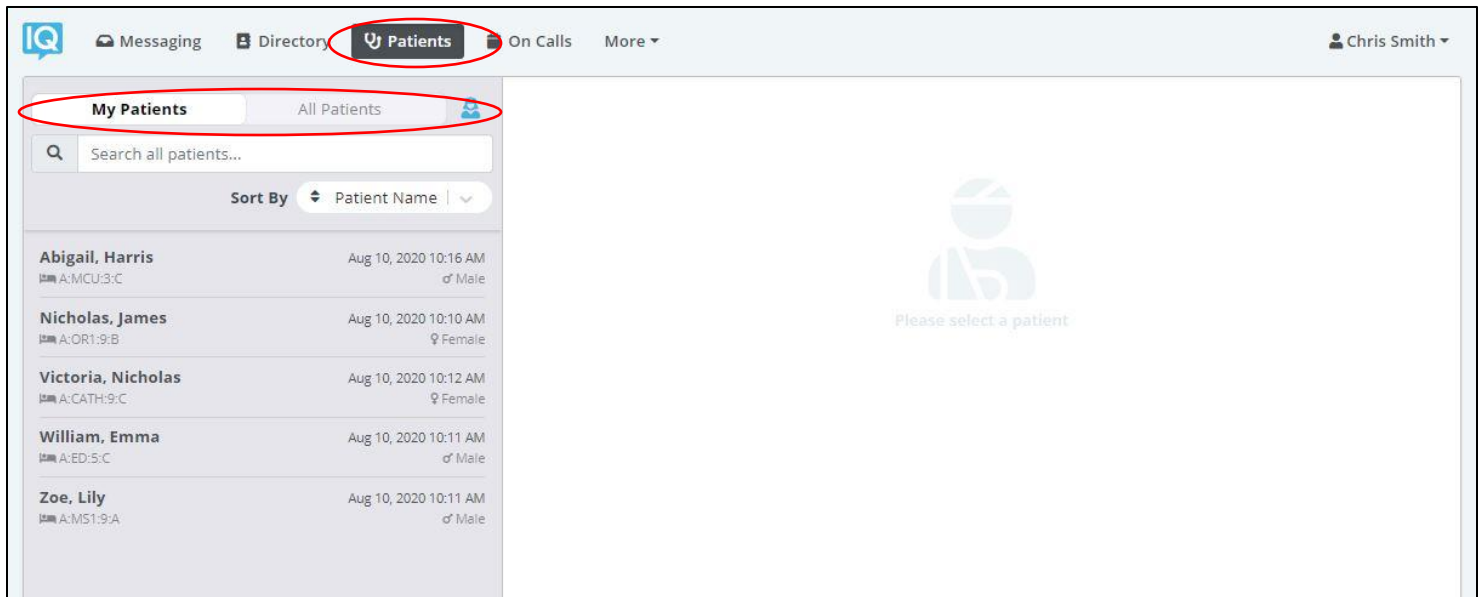
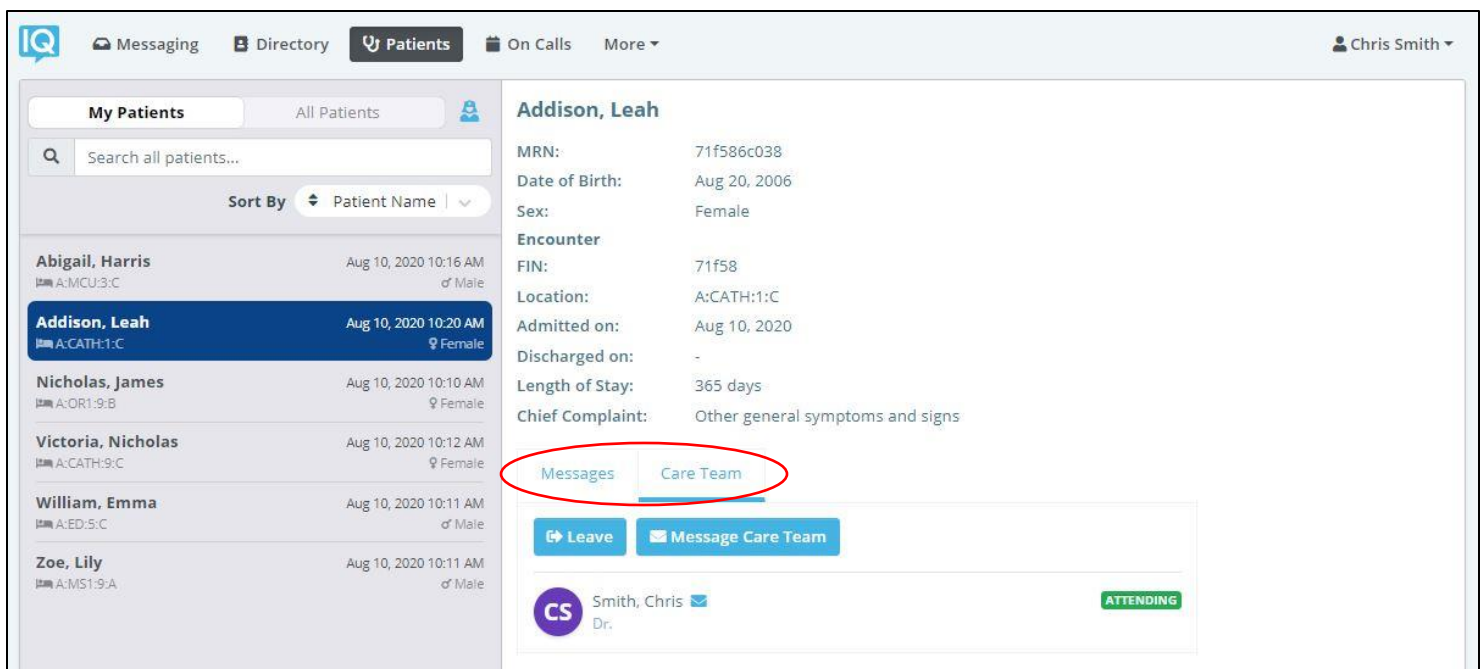


Patient Centered Messaging (PCM) and Workflow

1. Select **Patients** from the navigation menu.
2. Select the patient from your **My Patients** view
 - Click Search All Patients to locate a patient you are not currently assigned to.



3. The patient's information will display.
 - **Messages** display a full history of messages sent associated with the patient
 - **Care Team** display a list of individuals assigned to the patient's care.



Patient Centered Messaging (PCM) and Workflow *continued*

4. To compose a message regarding the patient.

- **Messages > Message** will allow you to message any user, outside the care team, with this patient attached.

The screenshot shows the 'Patients' tab in the Telmediq Web Console. On the left, a list of patients is displayed, with 'Addison, Leah' selected and highlighted in blue. The patient details for Leah Addison are shown on the right, including MRN (71f586c038), Date of Birth (Aug 20, 2006), Sex (Female), and Encounter information. Below the patient details, there are two tabs: 'Messages' and 'Care Team'. The 'Messages' tab is active, and a 'Message' button is circled in red. Below the button, it says 'No messages.'

- **Care Team > Message Care Team** allow you to message all individuals assigned to the patient.

This screenshot is similar to the previous one, showing the patient list and details for Leah Addison. In this view, the 'Care Team' tab is active. Below the patient details, there are two buttons: 'Leave' and 'Message Care Team'. The 'Message Care Team' button is circled in red. Below the buttons, the care team members are listed, including 'Smith, Chris' with a status of 'ATTENDING'.

Patient Centered Messaging (PCM) and Workflow *continued*

A patient can be linked to a message conversation outside the Patients tab.

Option #1

1. Compose a new message with a message type that has a patient field.
2. Select the patient field to choose a patient.

The screenshot shows the 'Compose' interface in the Telmediq Web Console. The top navigation bar includes 'Messaging', 'Directory', 'Patients', 'On Calls', and 'More'. The left sidebar shows an 'Inbox' with a search bar and a message from EmmaRose Graves. The main area is titled 'Cancel Compose' and contains the following fields:

- Participants:** A dropdown menu showing 'MY Young, Mai'.
- Message Type:** A dropdown menu set to 'Critical Result'.
- Message Fields:**
 - Patient:** A dropdown menu with 'Select...' visible, highlighted by a red oval.
 - Callback Number (optional):** A text input field with '(999) 999-9999'.
 - Lab (optional):** An empty text input field.
 - Message (optional):** A larger text input area.

Option #2

1. Select an existing message from your Messages Tab.
2. Choose **Associate With Patient** and select a patient.

The screenshot shows the 'Message' interface in the Telmediq Web Console. The top navigation bar is the same as in the previous screenshot. The left sidebar shows the 'Inbox' with a message from EmmaRose Graves. The main area shows a message conversation with EmmaRose Graves (Nurse) and Chris Smith. The message content is:

Stemi Extension Callback: 5791
Patient Name: Cynthia Pearson 09:01 am

The 'Attach Patient' button in the top right of the message area is highlighted with a red oval.