

Recommended iOS Devices

- iPhone X + Greater
- iPhone 8 (Plus)

Note: For iPhone corporate device deployments Telmediq recommends the iPhone 8 devices based on our experience with them with respect to ease of use, wireless reliability, build quality, durability and performance to price.

Recommended iOS Versions

- iOS 13+ recommended

Supported iOS Devices

- iPhone SE
- iPhone 5s
- iPhone 6s + Greater
- iPod Touch 6th Generation
- iPad Air (1, 2, 3)
- iPad Mini (2-4)
- iPad Pro
- iPad 6th and 7th Generation

Note: Devices without LTE/4G/3G wireless connections will not be able to support alerting policies that utilize SMS or Voice call backups for urgent messaging and could potentially cause messages to be delayed.

Note: Telmediq doesn't recommend using iPod Touch devices as corporate phones due to issues encountered maintaining a persistent and reliable wireless connection.

Supported iOS Versions

- iOS 11 - 12.4 - There are known issues with inbound VOIP calling on iOS version 12.4 and lower. Apple advises that devices are updated to versions greater than 12.4.
- Greater than iOS 12.4

Note: In some cases, iOS devices and versions that are not explicitly stated will also work with the Telmediq platform. These devices are given best effort support. However, due to security and performance, Telmediq strongly recommends that our customers use iOS 13.0 or later.

Telmediq Shared Device Login

Telmediq supports seamless NFC sign in on iPhone XR, XS, and XS Max devices. iPhone 7, 7 Plus, 8, 8 Plus devices support NFC login during the sign in process. All supported iPhone systems have barco.