

Mobile Application

Requirements for iOS Devices

Recommended iOS Devices

- iPhone SE (3rd Generation)
- iPhone 14

Note: For iPhone corporate device deployments, PerfectServe Clinical Collaboration recommends the iPhone SE devices based on our experience with them with respect to ease of use, wireless reliability, build quality, durability, and performance to price.

Recommended iOS Versions

- iOS 17 and above

Supported iOS Versions

- iOS 16 and above

Note: Due to security and performance, PerfectServe Clinical Collaboration only supports iOS 16.0 or above.

Supported iOS Devices

Note: Any device that supports iOS 16 or above is supported by PerfectServe Clinical Collaboration. Apple retains a complete list of devices compatible with iOS 16 [here](#):

- iPhone 8/8 Plus
- iPhone SE (2nd Generation) and above
- iPhone X/XR/XS
- iPhone 11/12/13/14 (Inc. Pro, Plus, Pro, and Pro Max models)
- iPad Air 3rd Generation+
- iPad Mini 6th Generation+
- iPad Pro 11-inch and 12.9-inch 1st Generation+
- iPad 5th Generation

Note: Devices without cellular wireless connections will not support alerting policies that utilize SMS or call notifications. This could cause messages to be delayed.

Note: PerfectServe Clinical Collaboration doesn't recommend using iPod Touch devices as corporate phones due to issues encountered in maintaining a persistent and reliable wireless connection.

PerfectServe Clinical Collaboration Shared Device Login

All supported iPhone systems have barcodes and seamless NFC sign-in.

Apple Watch

- Series 4 and above