

# Mobile Application

## Requirements for Android Devices

### Recommended Android Devices

All Samsung Galaxy Devices running Android 13.0 or later

Note: For Android corporate device deployments PerfectServe Clinical Collaboration recommends the Samsung Galaxy A54 devices based on our experience with them with respect to build quality, durability and performance to price.

### Recommended Android Device Specifications

- Display: Resolution 720 x 1280 pixel touchscreen (at least 2 contact points)
- Network: 500 Kb/s
- CPU: Snapdragon 600 or equivalent
- GPU: Adreno 300
- RAM: 2 GB
- Storage: 16 GB

### Recommended Android Versions

Android 15.0 or later

### Supported Android Devices

All Devices running Android 13.0 or later

### Minimum Android Device Specifications

- Display: Resolution 480 x 800 pixel touchscreen (at least 2 contact points)
- Network: 100 Kb/s
- CPU: Quad-core 1.3 GH (Cortex0A7 or equivalent)
- GPU: Mali-400
- RAM: 512 MB
- Storage: 8 GB

*Note: Devices without LTE/4G/3G wireless connections will not be able to support alerting policies that utilize SMS or Voice call backups for urgent messaging, and could potentially cause messages to be delayed.*

## Supported Android Versions

Android 13.0 or later

*Note: In some cases, Android devices that are not explicitly stated will also work with the PerfectServe Clinical Collaboration platform. Due to security and performance, PerfectServe Clinical Collaboration strongly recommends that our customers use 8.0 or later.*

*Note: PerfectServe Clinical Collaboration does not recommend Huawei, Xiaomi and One+ devices at this time, as the aggressive power saving on some of their models cause unreliable push notification delivery.*

## PerfectServe Clinical Collaboration Shared Device Login

PerfectServe Clinical Collaboration supports seamless NFC sign in on Android 13.0 devices with NFC support and above devices support NFC login during the sign in process. All supported Android systems have barcode login.