

Frequently Asked Questions

1. Will my organization have a single point of contact within Support?

All Telmediq clients are supported by a shared pool of resources within a tiered support desk model. By utilizing internal best practices and a communal knowledgebase, we are able to standardize our support across multiple resources and clients to provide the most efficient service possible for our users.

2. What are Telmediq's Support hours?

Telmediq's support is available 24/7, 365 days.

How To Contact Telmediq Support



1.877.844.7727 x1



Support@Telmediq.com



<https://support.telmediq.com/hc/en-us>



Open Telmediq Mobile Application. Expand the side menu and select **Email Support** or **Request Callback**.