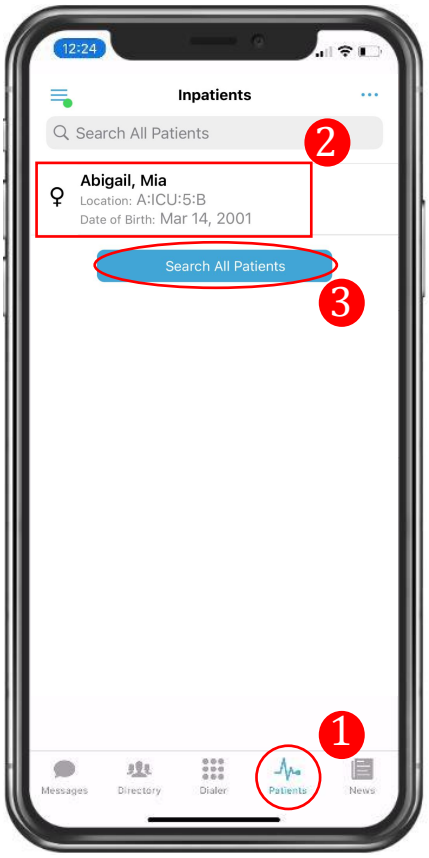
Mobile Application

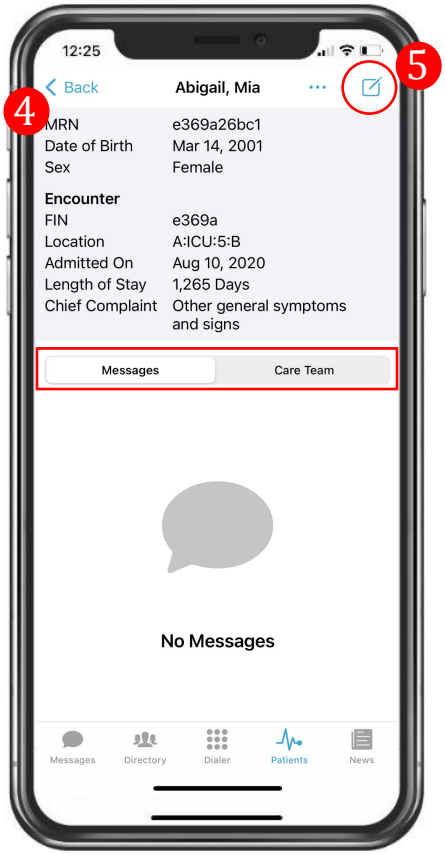
PCM Workflow of iOS

clinicalcollaboration
Powered by Telmediq

Patient Centered Messaging (PCM) and Workflow

1. Select **Patients** from the navigation menu.
2. Select the patient from your **Inpatients** view
3. Click **Search All Patients** to locate a patient you are not currently assigned to.
4. The patient's information will display.
    - **Messages** display a full history of messages sent associated with the patient
    - **Care Team** display a list of individuals assigned to the patient's care.
5. Select the conversation icon in the top right to compose a message.
    - **Message Care Team** allow you to message all individuals assigned to the patient.
    - **Message Regarding Patient** will allow you to message another user with this patient attached.





perfectserve

© 2021 PerfectServe, Inc. All rights reserved. 01.2024

Patient Centered Messaging (PCM) and Workflow *continued*

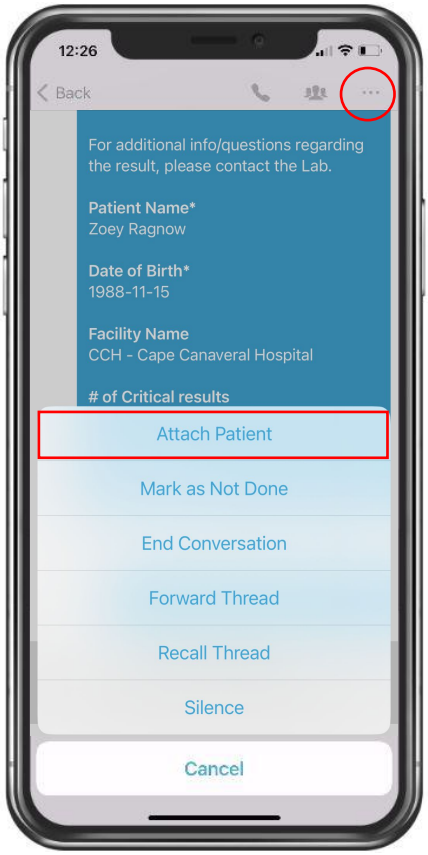
A patient can be linked to a message conversation outside the Patients tab.

Option #1

1. Compose a new message with a message type that has a patient field.
2. Select the patient field to choose a patient.

Option #2

1. Select an existing message from your Messages Tab.
2. Click the three-dot icon ••• at the top of the message.
3. Choose **Associate With Patient** and select a patient.



© 2021 PerfectServe, Inc. All rights reserved. 01.2024